

1. General

This document applies to all Vetrotech Saint-Gobain glass products. Care and cleaning procedures must be followed as described below. Failure to comply with these care and cleaning guidelines may result in loss of product warranty. Copies of care and cleaning guidelines are available online at vetrotech.com/en-us, or by calling 1-888-803-9533.

2. PYROSWISS, KERALITE, KERALITE V-NIX, and CONTRAFLAM

To maintain aesthetics, it is important to clean the glass during and after construction. Normal practices apply, especially to ensure that the glazing sealant system remains in good condition and watertight. The drain and ventilation holes in external framing systems must also be kept clear.

- Always protect product from contaminating substances. For example, mortar, welding sparks, etc. as they will permanently damage the glass surface.
- Do not allow foreign substances to remain on surface of glass.
- For routine cleaning, use a soft, clean, grit-free cloth, chamois leathers, or sponges.
- Use clean warm water with a mild liquid detergent.

Proprietary glass cleaners may also be used. Do not use detergents that contain either alkaline, acids, or fluoride.

- Abrasive cleaning methods i.e. scouring pads, steel wool, and razor blades may only be used for spot cleaning, as damage to the surface might result.
- Do not allow any metal or hard parts of the cleaning equipment to contact the glass surface.
- Rinse immediately with clean water and remove any excess water from the glass surface with a squeegee.

3. KERALITE and KERALITE V-NIX FILMED

- Care must be taken not to scratch the film applied to one of the glass surfaces. The film is applied on the opposite side of the UL stamp / logo.
- Do not use bristle brushes or abrasive cleaning materials.
- Cleaning methods used should be like those used on Plexiglas.
- A soft cloth or clean synthetic sponge is recommended for washing and do not use the same cloth or sponge for wiping sills or frames.
- A squeegee of 70 - 85 durometer hardness is recommended for removal of wash water and dirt from the film. Do not apply heavy pressure in any cleaning operation.
- Do not leave the film wet.
- Make sure to use a different sponge, cleaning cloth and water for cleaning the outside and the inside of the windows.

4. Sandblasted Glass Surfaces

- Clean the sandblasted side of the glass with a good quality non-streaking window cleaner.
- Spray the glass lightly and then wipe with a clean towel. Lint free terry towels are preferred. Paper towels are not recommended.
- Never use any abrasive cleaning materials.
- Concentrate cleaning more in the areas that are blotchy.
- **IMPORTANT** – Continue lightly drying the glass in circular motions until the moisture disappears. This prevents water lines or water stains. Repeated firm rubbing can polish areas of the glass and increase irregular appearance.
- If the above has not restored the original look, use a small amount oil cutting product (e.g. GOOF-OFF® or mild lacquer thinner). Ensure protection of painted surfaces. Rub the cleaning product onto the surface in a circular motion to completely wet the area that needs cleaning. Then clean with a good quality window cleaner, as described above.