WARRANTY

PRODUCT TERMS AND CONDITIONS FOR

KERALITE® V-NIX™ Filmed and KERALITE® V-NIX™ Laminated | KERALITE®, KERALITE® Filmed KERALITE® Laminated, and KERALITE® Privacy

1. General: This document applies to KERALITE / KERALITE Filmed (herein after known as "KERALITE F") / KERALITE Laminated (herein after known as "KERALITE L") / KERALITE Privacy, KERALITE V-NIX Filmed, and KERALITE V-NIX Laminated of all fire ratings including their combination in insulated glass units. When fire-protection rated glass is used, it is assumed that the buyer will install KERALITE / KERALITE F / KERALITE L / KERALITE Privacy, KERALITE V-NIX Filmed, and KERALITE V-NIX Laminated into fire-protection rated glazing systems tested and listed by a third party independent certification body.

Vetrotech Saint-Gobain North America, Inc. (herein after known as "VSGNA") makes no express or implied representation or warranty as to the fitness, merchantability, or any matter with respect to the KERALITE / KERALITE F / KERALITE L / KERALITE Privacy, KERALITE V-NIX Filmed, and KERALITE V-NIX Laminated whether used alone or in combination with any other material or equipment. All warranties, including merchantability, are excluded. KERALITE / KERALITE F / KERALITE L / KERALITE Privacy, KERALITE V-NIX Filmed, and KERALITE V-NIX Laminated are engineered specialty fire-resistant glazing materials. Certain optical and visual faults are inherent to the production process. These characteristics may be evaluated according to the manufacturer's quality standards, but do not affect the performance of the glass in case of fire and shall not be considered cause for rejection.

2. Limited Ten (10) Year Warranty: When assembled to an Insulated Glass Unit (IGU), Vetrotech warrants only that KERALITE IGU, KERALITE F IGU, KERALITE L IGU, KERALITE V-NIX Filmed IGU, and KERALITE V-NIX Laminated IGU will be free of substantial obstruction of vision from dust, film formation or moisture accumulation between the sealed glass lites resulting from perimeter seal failure due to defective materials or workmanship for a period of ten (10) years from the date of shipment.

3. Limited Five (5) Year Warranty: KERALITE L and KERALITE V-NIX Laminated: VSGNA warrants only that KERALITE L and KERALITE V-NIX Laminated will be free of manufacturing defects resulting in substantial obstruction of vision from dust or other foreign substances due to defective materials or workmanship for a period of five (5) years from the date of shipping. The remedy for product proved to be defective under the terms of this warranty is limited to the replacement of product.

4. Limited Three (3) Year Warranty: KERALITE F and KERALITE V-NIX Filmed: VSGNA warrants only that KERALITE F and KERALITE V-NIX Filmed fire-rated glazing surface- applied film will maintain peel adhesion without peeling, cracking, crazing, delaminating, or discoloring for a period of three (3) years from the date of shipping. Iridescence of the surface-applied film can occur and become noticeable by certain types of lights and viewing angles. Incident light waves from fluorescent light sources and dark backgrounds can amplify the effect. Iridescence is inherent to the product but does not affect the performance of the glass in case of fire and shall not be considered cause for rejection. The remedy for product proved to be defective under the terms of this warranty is limited to the replacement of the surface-applied film.

This warranty shall not apply if the failure is caused by acts of God, intervening cause, mishandling, misuse, abuse, improper installation, installation by unqualified glaziers or by any other cause whatsoever not within our exclusive control and shall not apply unless the failure occurs within the warranted period. The obligation of this warranty is to replace the defective film or glass, F.O.B. manufacturer's warehouse, but in no event shall VSGNA be responsible to cover any cost of removal, installation or reinstallation, loss of use, incidentals or any consequential cost associated with defective product. Any glass replaced under this warranty is limited to the original warranty period and shall not be extended beyond the original warranty period.

5. Transportation and Storage Conditions: Transport and storage of KERALITE, KERALITE F, KERALITE L, KERALITE V-NIX Filmed and KERALITE V-NIX Laminated products must be in a vertical and dry state. Extreme climatic and weather conditions must be avoided.

6. Handling and Installation Requirements: The product warranty is subject to KERALITE, KERALITE F, KERALITE L, KERALITE V-NIX Filmed and KERALITE V-NIX Laminated glass having been handled and installed in accordance with published instructions. It is essential that glazing contractors or other handlers or installers be familiar with such instructions. All subsequent product processing, additions or alterations not authorized and monitored by VSGNA are specifically prohibited. If the products are used in fire-rated applications not covered by VSGNA product specifications, all warranty is null and void.

All notes and instructions on labels must be respected. If adhesives or sealing materials are applied during installation, material compatibility must be verified and confirmed with VSGNA beforehand or all warranty is null and void.